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From: Byrne, Eric (DPH)
Sent: Wednesday, March 08, 2006 2:56 PM
To: Brown, Marilyn (DPH); DPH-DL - BRHO-All-Staff; DPH-DL - CRHO-All-Staff; DPH-DL - MWRHO-All-Staff; DPH-DL - NERHO-All-Staff; DPH-DL - WRHO-All-Staff; Hanchett, James (DPH); Popstefanija, Marija (DPH); Stevenson, Allan (DPH); Taugher, Helen (DPH)
Subject: FW: Problems communicating via e-mail to Verizon.com

FYI

From: CommonHelp
Sent: Wednesday, March 08, 2006 2:41 PM
To: it.notices@listserv.state.ma.us; COMM-DL - MassMail Administration; COMM-DL - Network Administration
Subject: Problems communicating via e-mail to Verizon.com

To all users:

The Commonwealth is currently experiencing problems communicating via e-mail to Verizon.com. This appears to be a problem at Verizon.com. As a temporary "fix" to this issue ITD has increased the timeout for outbound messages to Internet to 12 hours. This will allow messages destined to Verizon.com to remain in ITD queues for an extended period of time before being returned to the sender as undeliverable. Hopefully Verizon.com will be able to resolve their problems quickly.